



Doncaster Council

Doncaster
Health and Wellbeing Board

Date: 12/11/2020

Subject: Place Digital Strategy – Digital Inclusion

Presented by: Katie Dowson

Purpose of bringing this report to the Board	
Decision	
Recommendation to Full Council	
Endorsement	
Information	X

Implications	Applicable Yes/No
DHWB Strategy Areas of Focus	Substance Misuse (Drugs and Alcohol)
	Mental Health
	Dementia
	Obesity
	Children and Families
Joint Strategic Needs Assessment	No
Finance	No
Legal	No
Equalities	No
Other Implications (please list)	

How will this contribute to improving health and wellbeing in Doncaster?

As we implement our digital strategy, we want all Doncaster people to benefit from having faster and simplified access to our services as well as key information about their health and wellbeing.

Digital transformation **without** a plan for digital inclusion will very likely increase inequality:

- Directly by putting additional barriers to equal access to our health & care services and information;
And;
- Indirectly through social and wider determinants of health where individuals might not have access to technologies or have the skills or confidence to use digital methods.

By having a plan for digital inclusion, we will minimise this risk and continue to strive to promote equality through the health and care services we offer to Doncaster people.

We recognise that we have a diverse population who may not have access or have intermittent access to technologies or they might lack the skills, confidence or motivation to utilise the digital services we offer. We want to address this to enable Doncaster people to get access to the right service, support and information they need.

Our immediate plans to get a better understanding of the cohorts where we need to focus support and encouraging new programmes to think about their inclusivity will help to ensure we avoid widening the gap in inequality. We will also be working with partners across SY&B ICS to explore digital exclusion, drivers and barriers for change and how we can move forward with inclusive digital transformation schemes on a wider scale.

We are keen not to exclude anyone and as we implement our strategy and will consider how we can be as digitally inclusive as possible.

Recommendations

The Board is asked to:-

Note the immediate plans for digital inclusion across Doncaster, as part of the delivery of the Place Digital Strategy, with a view for an update in the next 6-12 months.